

P.O. BOX 186
MONTPELIER, VT 05601-0186

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FIRSTNAME MI LASTNAME
123 STREET NAME
APT 101
CITY, ST 60000



Dear FIRSTNAME,

Welcome! We are excited to introduce Vermont Blue RxSM and let you know that we will manage your prescription drug plan. Here are some helpful things to know.

Identification cards

You will receive a new ID card with pharmacy information. Keep your new ID cards in a safe place. Begin using your new ID card after July 1, 2021.

Medication home delivery

Set up home delivery through OptumRx[®] home delivery pharmacy. Enroll online at bcbsvt.com/vermontbluerx, or call the pharmacy number on the back of your member ID card.

Retail pharmacies

Your Vermont Blue Rx retail pharmacy network includes national chains and most independent pharmacies. Finding a network pharmacy is easy with your online account.

Specialty pharmacy

You have access to a network of specialty pharmacies, including Optum[®] Specialty Pharmacy which provides specialty medications and clinical support for complex conditions like cancer and MS. To learn more, call the pharmacy number on the back of your ID Card.

Digital tools

Visit bcbsvt.com/vermontbluerx to set up home delivery, find the price of medications, locate network pharmacies and more.

Getting Started

Check your member ID card to make sure the information is correct and keep it in a safe place.

- Set up an online account at bcbsvt.com/vermontbluerx.
- If you have any concerns about your medication after July 1, contact the pharmacy where you filled your prescription.
- For questions about your pharmacy benefit, call the pharmacy number on the back of your member ID card after July 1.

We look forward to serving you.

Sincerely,

Your Pharmacy Team

1 To report any concerns and/or suspected errors, call the number on the back of your card.

You received this letter based on pharmacy claims data. Medications listed in this letter are subject to change. Please visit bcbsvt.com/vermontbluerx for the most current formulary information. If you are no longer a member of this benefit plan after the effective date of these changes, please disregard this letter.

The company does not discriminate on the basis of race, color, national origin, sex, age, or disability in health programs and activities.

Free services are provided to help you communicate with us, such as letters in other languages or large print. You may also ask to speak with an interpreter. To ask for help, please call the toll-free phone number listed on your ID card.

ATENCIÓN: Si habla **español (Spanish)**, La compañía no discrimina por raza, color, nacionalidad, sexo, edad o discapacidad en actividades y programas de salud.

Se brindan servicios gratuitos para ayudarle a comunicarse con nosotros, como cartas en otros idiomas o en letra grande. También puede solicitar comunicarse con un intérprete. Para solicitar ayuda, llame al número de teléfono gratuito que figura en su tarjeta de identificación.

請注意：如果您說中文 (Chinese)，公司不会基于种族、肤色、国籍、性别、年龄或残疾而在健康计划和活动中歧视任何人。

为帮助您与我们沟通，我们提供一些免费服务，例如用其他语言书写的信件或大字体。您也可以要求与口译员对话。欲寻求帮助，请拨打您的 ID 卡上列出的免费电话号码。